## **EXECUTIVE**

LEADER: CIIr Jeremy Christophers PORTFOLIO HOLDER: CIIr Kevin Lake

DATE: 17 September 2013

REPORT OF: Business Lead – Housing and Health

SUBJECT: Future CCTV Delivery

**PARTI** 

RECOMMENDATIONS

The Executive is recommended to

Resolve

That the provision of CCTV service by Teignbridge District Council ceases on 31<sup>st</sup> March 2014

## 1. PURPOSE

To provide the Executive with options for the future delivery of the CCTV monitoring service.

#### 2. BACKGROUND

- 2.1 The CCTV service has operated from its current location since 2004 initially with funding and resources contributed by the Police, Newton Abbot and Bovey Tracey Town Councils, with Dawlish Town Council joining in 2006. In 2011 the police withdrew funding. In 2011 a process to create a BID (Business Improvement District) in the Newton Abbot Town Centre was unsuccessful. This would have attracted funding to continue the CCTV from monies raised by local businesses.
- 2.2 The Council has continued to be the provider and the major funder of the scheme despite this not being a statutory function of the local authority.
- 2.3 The Government's austerity budget in the public sector to reduce national debt means the Council needs to review expenditure and focus on key priorities.
- 2.4 The CCTV service monitors cameras in Newton Abbot, Dawlish and Bovey Tracey. Until this financial year the service also carried out monitoring in Chudleigh, but Chudleigh Town Council withdrew from the service at the end

of last financial year. Elsewhere in the district, Teignmouth Town Council have been operating their own CCTV System for the past 5 years, manned by a team of community volunteers.

- 2.5 The current service operated by Teignbridge District Council provides a day time monitoring room Monday to Saturday during normal working hours. Evening monitoring was also provided until personnel resources were removed by the Police, again due to financial constraints, in 2011.
- 2.6 Since that time the service has continued to provide coverage for the day time economy and occasional evening events such as the Christmas markets. The service is resourced by one full time officer and a part time employee who provides coverage for Saturdays. Monitoring is not carried out when there is sickness or annual leave and cannot be covered by other employees due to the required security clearance and technical skills. When the monitoring service is unmanned the service relies on recorded images, although the cameras are not directed.
- 2.7 The CCTV images recorded have been instrumental in the successful detection and prosecution on a wide variety of offences. The following statistics are taken from the CCTV Report for April 2012 to April 2013.

	Actual 2010/11	Actual 2011/12	Actual 2012/13
Arrests	796	423	307
Incidents dealt with	2741	1888	2183
Evidence packages	199	580	344
Goods recovered	£60,000	£18,445	£32,800

2.8 The table below shows the history of capital investment

Service	04/05	05/06	06/07	07/08	08/09	09/10	10/11	Totals
	£	£	£	£	£	£	£	£
Teignbri	80,447	30,189	3,523	45,000	-	-	-	159,159
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Police	15,000	-	-	-	-	-	-	15,000
Totals	95,447	30,189	3,523	45,000	-	-	-	174,159

- 2.9 Historically there were two full time staff in CCTV, one employed by TDC and the other a Police employed CCTV Liaison Officer. Since the Police employed post ceased in October 2011 the staff have been employed by TDC.
- 2.10 As mentioned in the introduction, when Newton Abbot was going through their BID process, funding for CCTV was included as one of the main elements of future spend. However, this process was unsuccessful.

## 3.0 Current Budget Implications

3.1 The current total expenditure including staffing, the building costs, maintenance, equipment and other office costs are shown below. The total net costs are also shown, which take into account the contributions towards costs that we receive from Newton Abbot, Dawlish and Bovey Tracey Town Councils and ASDA, Newton Abbot.

	Budget 2013/14	Actual 2012/13	Actual 2011/12
	£	£	£
Total expenditure	53,260	49,650	51,463
Net expenditure	40,050	36,272	38,286

The cost per intervention for 2012/13 works out to be £16.62.

## 4.0 Options for the future

The Council is mindful of the perceived benefits of the CCTV monitoring service for Newton Abbot, Dawlish and Bovey Tracey Town Centres but appears to be left in a situation where it is the primary funder following the withdrawal of police funding in 2011. CCTV is not a statutory function for the Council.

Additional significant capital costs for equipment replacement are also due shortly.

The Council has worked in partnership with the police on tackling anti social behaviour since 2000 and this included taking over and fully funding the employment of an anti social behaviour officer when central government funding was withdrawn in 2008. This officer provides support across Teignbridge in meeting the wider public needs in relation to crime and disorder.

Decisions are now needed to establish the priority of the CCTV service given the Council's significantly reducing budgets and the minimal financial support being provided by potential funding partners. It is notable that major beneficiaries of the service, including private sector businesses and large national outlets do not contribute towards the service. Members are asked to consider whether this service is s considered to be core business for a district council and what priority the Council or the Executive wish to place on providing for CCTV in the three town centres.

## A number of options are available:

### 4.1 Cease the operation

If the provision of CCTV is judged a low priorty given other spending pressures and the Council withdrew its involvement, this would result in

annual revenue savings of £40,050 and remove future liability for equipment repairs and maintenance. The costs associated with potential redundancy are set out in a Part 2 appendix unless suitable alternative employment could be achieved within the authority. As the operation is currently housed in a council property, some building costs would remain with the Council even if the building was not in use. However, the office space could generate an income for the Council or realise a capital value.

There would be an opportunity for Town Councils to consider an operating model similar to the one carried out by Teignmouth. It is suggested that the CCTV equipment could be made available to local organisations who wish to set up their own CCTV systems.

## 4.2 Not for profit Town Centre Partnership

An expression of interest has been submitted by the Town Centre Partnership to deliver the service. Their proposal is to deliver the CCTV service through a 'not for profit' company called the Newton Abbot Security Trust. The Trust would have three members, these being the Newton Abbot Chamber of Trade & Commerce, Newton Abbot Town Council and Teignbridge District Council.

The request is for an annual budget from Teignbridge to set up and run the operation and they would also require the use of the building and equipment. Under TUPE regulations staff would have their employment protected and would transfer to the Town Centre Partnership.

The service would be subject to an annual performance report and this scheme anticipates the ongoing involvement of the Council.

## 4.3 Transfer the monitoring Service to another service provider following a tendering process

There is the opportunity to put the monitoring service out to tender. Under TUPE regulations staff would have their employment protected and would transfer to the new service provider. There would be options to vacate the office space by transferring the monitoring to another location.

A detailed Service Level Agreement would need to be developed which would include monitoring times, staffing arrangements, performance management, information ownership etc.

There have been initial discussions with Torbay Council who have a fully equipped monitoring capability.

#### 4.4 Continue the existing service

The basic level of service with its limitations could continue. However, there will be a need for future capital investment in the monitoring equipment

estimated at £7,000 per annum over the next 5 years in addition to the revenue costs of £40,000 per annum.

### **MAIN IMPLICATIONS**

Financial - There are financial and resource implications as set out if the CCTV monitoring service continues in accordance with Options 4.2, 4.3 or 4.4.

Legal – The Council is not under a legal obligation to provide this service.

#### 5. GROUPS CONSULTED

Devon and Cornwall Constabulary;

Newton Abbot, Bovey Tracey and Dawlish Town Councils and ASDA Newton Abbot, as contributors to the CCTV service, have been advised of the options under consideration and invited to comment.

Bovey Tracey Town Council have responded, requesting that options 4.3, or preferably 4.4 to be considered. They advise that over the past 8 years CCTV has proved to be a very valuable resource to the town. Further they comment that if the service of linking to and being monitored in Newton Abbot was to be terminated, it would offer the question of the value of the system of Bovey and the other towns, as there would be no personnel in Bovey Tracey to monitor the system.

## 6. TIME-SCALE

It is anticipated that the decision will take effect on 1st April 2014

#### 7. JUSTIFICATION

This review is taking place in view of the current financial constraints facing local government

## 8. DATE OF IMPLEMENTATION (CONFIRMATION OF DECISION SUBJECT TO CALL-IN)

10.00 a.m. on 24 September 2013

# Sue Aggett Business Lead – Housing and Health

Wards affected	Newton Abbot College and Newton Abbot Bushell,
	Bovey Tracey and Dawlish Central and North East
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Background Papers (For Part I reports only)	Nil
Key Decision	Yes
In Forward Plan	Yes
In O&S Work Programme	No