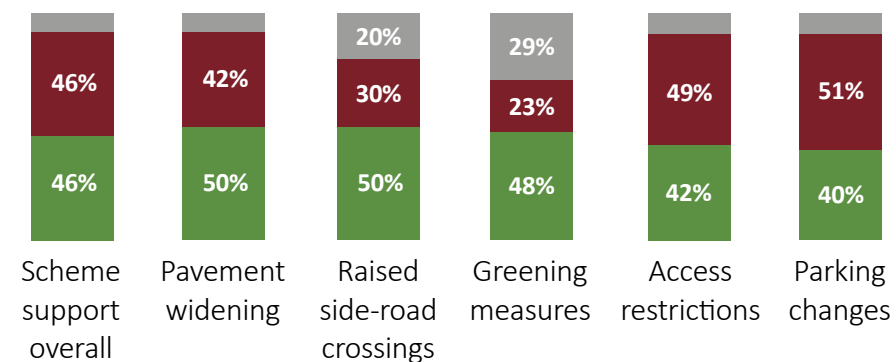


The table below indicates that despite vacancies not significantly increasing there has been significant change in the expectations of visitors, with much greater customer demand for an 'experience', such as eating out, coffee & cake or an exciting new hair do. The recent, successful additions of iTown and Sharpies Sports & Music Bar also echo this customer demand. The quality of public realm, including greenery and sufficient space for pedestrians to move about and enjoy their visit can be particularly important in attracting those seeking an experience. This can provide a general boost to businesses, by offering something different than out-of-town retail and by supporting footfall rates and local spending. The 'Pedestrian Pound' report provides some national examples: pedestrian-pound-2018.pdf (livingstreets.org.uk).

Retail/other purpose of ground-floor space of buildings along the 1-way stretch of Queen Street, between The Avenue and Courtenay Street

Retail/other purpose		2023	1999
General Shops (excluding charity shops)	▼	28	63
Charity Shops	▲	7	6
Take Away	◓	4	4
Café/Restaurant	▲	11	3
Office	▲	11	10
Banks	▼	2	3
Residential	▲	2	0
Hairdressers/Barbers/Beauty	▲	14	1
Opticians/eye care	◓	2	2
Dentist	▲	2	1
Pubs	▼	1	2
Hall, School etc	◓	3	3
Other- Betting Shops, Tattoo Artist's etc	◓	6	6
Vacant	▲	5	4
Total (total reduced via some businesses expanding into neighbouring units)		98	108

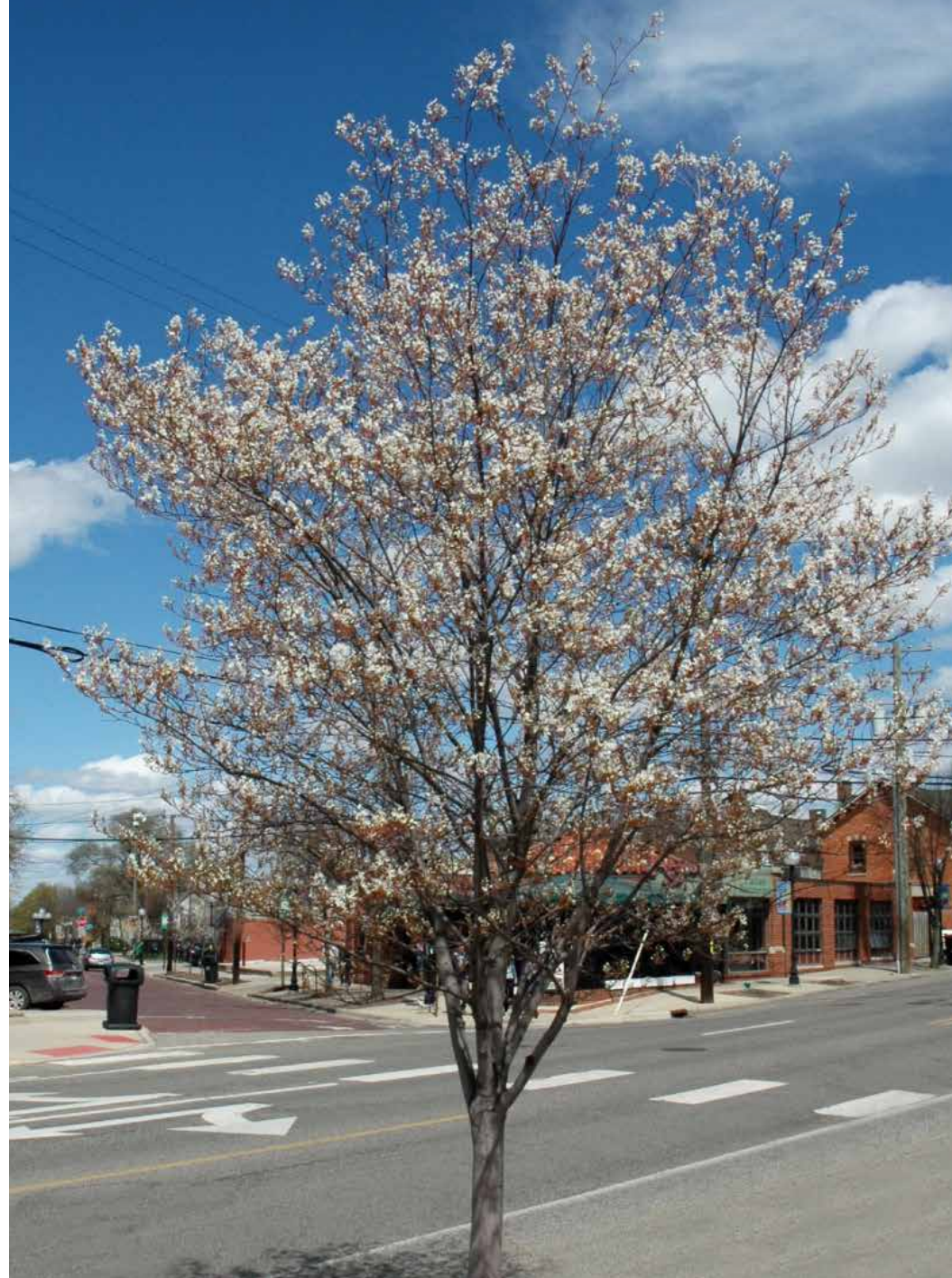
Findings (averages) from the spring-summer 2022 consultation, from the public (total 943 public respondents):



Support (Green), Do not support (Red), Unsure/no response (Grey)

Small tree species *Amelanchier grandiflora* that is typically tolerant of urban conditions and is a suitable option for Queen Street.

Image courtesy of NetPS Plant Finder Tool www.netpsplantfinder.com.



If you are a business or local resident on Queen Street or its close vicinity and you have a question that you would like to ask directly to the project team, please contact us via transportationplanning@devon.gov.uk



Queen Street

Pedestrian Enhancements Scheme

NEWTON ABBOT

Pedestrian-friendly Street; The Place to Meet

Encouraging high footfall for more local spending and a strong local future



Queen Street artist's impression

Key scheme enhancements for Queen Street:

1. 20mph limit between The Avenue and Courtenay Street.
2. New zebra crossing on Queen Street just west of the War Memorial.
3. Raised crossings to support pedestrians to walk more easily at Queen Street side-road junctions with Devon Square, Prospect Terrace, Fairfield Terrace, Albany Street & Hopkins Lane.
4. Bus bay on Queen Street for drop off & pick up of passengers outside St. Joseph's Catholic Church.
5. Not full pedestrianisation. Wider pavements on Queen Street between Albany St. and Courtenay St. (approx. 5m southern side and approx. 4m northern side).
6. Five small trees on Queen Street between Albany St. and Courtenay St. (planted into tree pits, without surface metal grids).
7. Two small street trees (in-ground) at The Avenue junction with Queen Street.
8. Wider southern pavement on Queen Street, between Albany Street and existing crossing at Bearnes Primary School, to approx. 4m.
9. Two planters and two public benches on Queen Street between Fairfield & Prospect Terrace.
10. New double-headed flower poles to replace the old single-headed flower poles.

Key parking, loading and traffic movement changes (to reduce traffic dominance and further improve the experience for pedestrians):

11. Retaining approximately 21 of the 49 parking spaces on the 1-way stretch of Queen Street (the 2-way stretch of Queen Street does not feature in these plans), to enable pavement widening and greening. The seven public car parks closest to the town centre have a capacity of over 1,400 spaces.
12. King Street to become access only and northern end where it meets Queen Street to be closed to traffic (except cycles) and space for HGVs (non-articulated) to turn around will be provided.
13. Two new blue badge holder spaces on Queen Street close to the War Memorial.
14. Three blue badge holder spaces at far western end of Queen Street moved just around the corner onto Courtenay Street (outside Pearl Assurance House building).
15. Queen Street between The Avenue and Albany Street to become 'access only', which supports access to the remaining parking spaces on Queen Street for those wishing to stop for up to 1-hour and shop on Queen Street (and retains access to the buildings on Queen Street for other business or personal trips).

16. Sections of Devon Square and Oak Place that lead directly onto Queen Street to become access only, to align with the Queen Street 'access only' stretch.
17. Visitors wishing to park in town centre car parks, enabling longer than a 1-hour stay in the town centre will be encouraged to access via The Avenue and Kingsteignton Road.
18. Queen Street between Albany Street and Courtenay Street will become restricted access only for these trips: buses, bicycles, loading (not goods loading only), taxi drop-off/pick-up of customers, and to set down or pick-up a blue badge holder. Permits may be granted in some instances.
19. There will be two flexible loading bays between Albany Street and Courtenay Street. These will also allow for customer loading, for example dropping off a sizable donation to the charity shop or dropping off a box of records to the record shop. Does not permit customers to park and go shopping.
20. Extended loading bay on Queen Street opposite Prospect Terrace.
21. Additional loading bay on Victoria Place.

An increase in dedicated blue badge holder parking spaces

An increase in dedicated loading bay provision

